



**Student T&C's for 'Solo Sessions Global Ltd'**  
**Read these carefully.**

These terms and conditions are applicable for both online and face – to – face lessons.

i. Payment of lessons.

You are required to pay for your first four lessons within **48 hours** of the lesson (via bank transfer). After the first four lessons, you can choose to pay monthly, for the month that has passed, or on a lesson basis.

You will receive an invoice from [solosessionsfinance@gmail.com](mailto:solosessionsfinance@gmail.com). Please check your junk mailbox. We will remind you if we do not receive payment, but only one reminder will be sent.

If you fail to pay the full amount on time, a **late fee of £5.00** will be added on to your total due, for **every day** that your payment is late.

ii. Lesson frequency.

Lessons can be weekly or fortnightly. We advise weekly lessons to keep progress on track.

We do not advise you starting lessons if you cannot put time in at home to practise.

iii. Lesson absences.

If you for any reason cannot make your lesson you are required to communicate this to Molly through email: [solosessionswithmolly@gmail.com](mailto:solosessionswithmolly@gmail.com) or text: **07580 872 150** (text is preferred). You have to communicate this at least **2 days prior** to your lesson date.

If you fail to communicate this in advance/no preferred lesson date/time is discussed and you miss that lesson, **you are required to pay the full rate** (see rates at iv) for that lesson.

iv. Rescheduling Lessons.

If, for whatever reason a coach agrees a new lesson time and day to replace a regular spot, and you agree to it, clause iii still applies to this rescheduled lesson.

However, if the rescheduled lesson is at a day and time that is not suitable for you, you will not be charged.

v. Holiday absences.

**A maximum of 2 consecutive weeks can be missed** of lessons due to holidays; any more than 2 weeks and you are required to:

Reschedule your 3<sup>rd</sup> missed lesson onwards or pay for every future lesson you intend to miss because of that holiday. If this is not possible, you forfeit your lesson slot to someone on our waitlist.

This clause mostly relates to the summer and easter holidays.

We coach students from ages 5-50, so your patience and understanding when implementing this clause is much appreciated.

Our team take Christmas Eve, Christmas Day and New Year's Eve off. Every other day of the year, we are open and working/teaching.

If you need to stop lessons for a family emergency, serious health problems or any other unforeseen circumstance. Let us know at your earliest convenience and we will do our best to accommodate this.

**vi. Lesson rates.**

Our most recent prices are always on our website: <https://www.solosessionsglobal.com/book-now.html>

*Our prices as of November 2023 are as follows:*

A half-hour for piano, vocal or guitar lessons: £25.00.

A half-hour for Singer-songwriting/Musical Theatre lessons: £30.00

45-minute lesson in Musical Theatre or Singer-songwriting: £35.00

45-minutes for piano, vocal or guitar lesson: £30.00

Hour for piano, vocal or guitar lessons: £40.00.

Hour for Musical Theatre or singer-songwriter lessons: £45.00

**vii. Lateness to in-person lessons.**

Students who are late to lessons are entitled to the remainder of the lesson slot. The lesson rate will not decrease. The coach will not extend the slot to make up time for the lateness.

**viii. Lateness to online lessons.**

If you are more than 10 minutes late to your online lesson, you forfeit this lesson, and the coach will not reschedule.

**ix. Termination of lessons.**

If you sadly wish to terminate your lessons. **You must give 2 weeks' notice to Molly.** Your folder and all of the tracks that have been made for you, you can keep so you continue to use your talent for the rest of your life!

**x. GDPR regulations.**

This clause is to inform you that all your personal details that you enclosed to Molly from the start of lessons are kept in a CRM (Customer relationship management) system and are not shared or enclosed to anyone apart from Molly herself.

You will be asked for a photo of yourself (or your child if you are reading this on behalf of them). This is to add to the header of the 'reviews' section of the 'Solo Sessions' website. The name and age of the student is used against their review and is not seen coinciding with their photograph. This is to protect their identity.

More information on this clause can be given If you contact Molly at [solosessionswithmolly@gmail.com](mailto:solosessionswithmolly@gmail.com) or 07580 872 150.

**xi. Photo/Video Consent.**

This clause is to ask if you are willing for videos of your child's or your talent to be displayed on our social media pages. We love showcasing the talent of our students. We will not use your child's face in conjunction with their name unless told otherwise by the parent or student, depending if they are over 18.

Our social media accounts are public (Facebook, website and Instagram accounts) but we take care in making sure all comments they are not encouraging or helpful are deleted and blocked.

**xii. Insurance.**

Here at 'Solo Sessions Global Ltd' we take your data and personal data safe. We are covered by cyber insurance for in the unlikely event of anything happening to your personal data we are insured and will take steps to make sure that the fault is fixed immediately.

We have also got public and professions liability insurance. In the event that any student (only in face-to-face lessons) gains an injury we are covered and will use any first aid precautions to make sure that the child is safe and seen to by a medical professional if needed.

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*By signing this you hereby admit to agreeing and acknowledging all the clauses above i-ix and you agree to complying to all the terms from your first lesson onwards. If the student is under 16 years of age, a parent or guardian must sign this section on their behalf.*

**PRINT NAME (forename and surname):** \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_